



MODIFICATION / EXCHANGE/RETURN FORM

5-90 Lancing Drive, Hamilton, ON L8W 3A1

Tel:289-799-7472

1-888-444-3032

Fax:289-799-7474

DR/CLINIC INFORMATION

NAME: _____

ADDRESS _____

PHONE: _____

FAX: _____

EMAIL: _____

PATIENT INFORMATION

PLEASE PRINT

NAME: _____

M F OTHER AGE: _____

WEIGHT: _____

SHOE SIZE: _____

- SHOE RETURN CREDIT ONLY SHOE EXCHANGE SHOE EXCHANGE WITH ORTHOTIC

EXCHANGES

- MEN'S WOMEN'S

SHOE RETURNED FOR CREDIT: Style: _____ Colour: _____ Size: _____ Width: _____

NEW SHOE SELECTION: Style: _____ Colour: _____ Size: _____ Width: _____

WITH ORTHOTIC: YES NO

- MEN'S WOMEN'S

SHOE RETURNED FOR CREDIT: Style: _____ Colour: _____ Size: _____ Width: _____

NEW SHOE SELECTION: Style: _____ Colour: _____ Size: _____ Width: _____

WITH ORTHOTIC: YES NO

- MEN'S WOMEN'S

SHOE RETURNED FOR CREDIT: Style: _____ Colour: _____ Size: _____ Width: _____

NEW SHOE SELECTION: Style: _____ Colour: _____ Size: _____

Width: _____ WITH ORTHOTIC: YES NO

FOOTWEAR POLICIES: - Exchanges / credits ONLY permitted with **3 months** from invoice date provided the following conditions are met: 1) Footwear has not been discontinued / altered / worn / dirty / scuffs marks or stretched. 2) Footwear must be returned with manufacturer's insoles and in its original unmarked packing with NO packing tape shipping labels or writing. 3) Special order shoes are non-returnable. 4) Birkenstocks with orthotics are non-returnable for any reason. Please refer to warranties / policies sheet for complete terms.

MODIFICATIONS

MODIFICATION POLICIES - 6 month warranty on all top covers and soft additions when subjected to regular wear. 1) Reconditioning and soft padding modifications of any Oolab product out of warranty, or any non- Oolab product are subjected to modification charges of \$35.00. 2) Modifications that require alterations of shell material, shell modifications, and adjustments based on shoe exchanges and conversions will incur a remoulding charge of \$55.00. Please refer to warranties / policies sheet for complete terms.